



Creating connections. Improving care.

Organizational Description:

The Greater Cincinnati Health Council is a widely recognized association that provides a unique forum where hospital and health care leaders connect to create a stronger health care community. For more than 50 years, the Council has served as a trusted voice on hospital and health care issues for the Tri-state region. The Health Council is a not-for-profit membership organization comprised of 33 hospital members and more than 100 affiliate members (long-term care facilities and other non-hospital providers). For more information, please visit www.gchc.org.

The Council is seeking to fill a new Clinical Quality Director position. This is a two-year, full-time position with the potential of an extension if additional funding becomes available.

Job Title: Clinical Quality Director

Job Summary:

Provides clinical quality guidance, facilitation, management and support to hospital improvement, patient safety and related projects coordinated by the Health Council. Oversees the evaluation of improvement interventions and identifies appropriate tracking measures. Assists in communicating and spreading best practices. Works collaboratively with other organizations toward development of a community methodology for improvement work. Identifies and supports quality improvement opportunities and approaches for hospital collaborative work.

Leads the quality assurance/quality management functions for the Health Council related to deliverables of the Southwest Ohio Community Care Transitions Collaboration (Care Transitions Collaborative) in order to maximize patient outcomes. Provides third-party utilization review and quality assurance for hospital partners. Supports and monitors quality-related deliverables of non-hospital project partners to ensure integration, maximum patient outcomes and best practices. The Care Transitions Collaborative is a contract awarded to the Council on Aging of Southwest Ohio by the Centers for Medicare and Medicaid Services ((CMS) in which the Health Council is serving as lead facilitator.

Major Job Functions:

- Develops and supports strategies to meet hospital and community goals of reducing preventable readmissions and improving care transitions and care coordination
- Helps to develop opportunities for hospital sharing of best practices

- Ensures alignment of quality improvement approaches with national best practices and with other regional transformation work
- Oversees the evaluation/monitors the effectiveness of quality approaches and identifies tools and processes for hospitals to monitor the effectiveness of tests of change
- Assists with the development of common measure sets for tracking and improvement
- Monitors adherence to protocols via chart reviews to ensure fidelity to the Coleman CTI model
- Provides facilitation, consultation and overall management to support and coordinate quality activities of Southwest Ohio Community Care Transitions Collaborative partners
- Assists with tracking and reporting of patient outcomes and assists in evaluating the effectiveness of the interventions and the impact of home and community-based service on CTI effectiveness

Required Skills, Knowledge, Abilities:

- Minimum 3-5 years experience demonstrating effectiveness in managing quality assurance/quality improvement activities in a clinical or health care setting
- Minimum undergraduate degree in business, health or related field
- Strong knowledge of patient-related quality improvement processes preferred
- Experience with monitoring quality processes in complex, multi-year programs
- Demonstrated effectiveness working with senior organizational leaders
- Competent with Word, Excel software programs

Limitations and Disclaimer: The above job description is meant to describe the general nature and level of work being performed; it is not intended to be construed as an exhaustive list of all responsibilities, duties and skills required for the position.

Please send resume to:

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